

(A8 Palace Hotel Zrt.)

The Hotel Moments Budapest**** (A8 Palace Hotel Zrt.) places itself as a top-class hotel in its category among the hotels in Budapest and builds great emphasis on the protection of the environment and the negative effects minimization, as well as prioritizing conscious processes with a modern approach.

The cornerstone is our environmental protection program, which lays the foundations of our steps, the tasks to be carried out, as well as these knowledge within the company and ensures the traceability of the activity and the results achieved and back check. Zsuzsanna Szabó Resident Manager is responsible for environmental protection at Hotel Moments Budapest****.

During the complete reconstruction of our building in 2016, the focus was already on energy saving and environmentally conscious operation. Systems that produce building heating and domestic hot water are energy efficient and have heat recovery. The windows of the building are thermally insulated, as well as thanks to continuous developments, we use almost only energy-saving LED light sources. In the recent years, in the community (guest corridors) and staff spaces presence sensor lighting control has been added, and the building's outdoor lighting is controlled by a time switch. The communal areas' lighting is adjusted according to the time of day. The electrical energy supply of the guest rooms (sockets, lighting etc.) is activated only after inserting the key card.

In the spirit of water conservation, we use aerators and toilets with double flushing system. The glass roof of the rooms on the upper floor and the lobby is heat protective equipped with a shading system. The heating of the building is regulated up-to-date according to the current weather and other factors, such as based on occupancy data of the meeting rooms. The cooling, heating and fresh air control of the rooms is determined based on the occupancy forecast of the given period. We proceed in a similar way when producing domestic hot water, using the expected usage data for DHW tanks to reach greater efficiency and energy awareness. During our daily operations, we also place great emphasis on an environmentally conscious attitude.

One of these parts is drawing the attention of guests and actively involving them in environmental protection. Next to our gym the sauna is not in operation for part of the day, it is only switched on at the guest's request. When cleaning the guest room, we make sure to use low-polluting agents in moderate amounts, and use the widespread habit of changing towels only if thrown on the floor. With the help of a prepared card, guests can request additional accessories that have not been prepared in advance in their room (e.g. toothbrush), thus contributing to the reduction of waste.

Our excellent location allows us to easily recommend public transport for our guests, if their destination is not within walking distance. For the sake of the greatest possible degree of

awareness, we handle hazardous waste in accordance with the rules, we use a grease trap in our kitchen, and we are proud to work with one of the world's first Fairtrade products, Dallmayr coffee.

Food scraps and similar hazardous waste are delivered with a specialist company. In addition, we reduce the volume of waste with a waste press, as well as we put a great emphasis to the collection of used batteries, fluorescent tubes, resulting from daily operation and dropped off by employees and guests, as well as for the collection and delivery of electronic waste and used toners to the appropriate place.

The achievement of all these goals, as well as the analysis of metrics and indicators, is carried out by an energy expert, who gives suggestions for achieving efficiency and environmental protection goals that go beyond legal requirements.

Another major cornerstone of our environmental awareness is the teaching of our employees and the formation of their attitudes. In our hotel, we do not support the provision of bottled water, but both for our guests and employees we provide a water machine connected to mains water and equipped with a filter. Our colleagues receive a hotel logo water bottle as a welcome gift, which also has gestural value. And to reduce waste we agree that after the guest breakfast, the remaining amount of food already prepared for the buffet is consumed by staff. Additionally we strictly calculate the number of staff lunches, as well we encourage our colleagues to put only as much on their plate as they can consume.

This ensures the sustainability of our environmental protection program and the possibility of further development for new ideas, openness to systems and modern solutions. The search for these opportunities is the responsibility of the environmental protection officer, but all colleagues can contribute to this objective with ideas and suggestions at any time. Management and employees receive environmental education, which new entrants also receive.

With the help of the strictly registered energy consumption and other data, it is possible to calculate the consumption and monitor trends and, if necessary, introduce modifications and new guidelines. This is done quarterly by the environmental protection officer, and measures are taken by the environmental protection team to observe and enforce the program, as well as its continuous development and expansion.

The management of Hotel Moments Budapest**** is sure that in addition to protecting our environment it is in the interest of all of us to reach a conscious, environment-protecting and sustainable operation which contributes greatly to all participants' satisfaction, thus for a good working environment and a positive guest experience.